

CONDITIONS OF SALE

Payment

- All product is considered the property of Hume Bricks & Pavers Pty Ltd until payment has been made in full.

Variation

- All products can and will vary in colour, texture and size from samples given and display stock, and therefore no claims will be accepted for such variation.

Estimations

- Quantities recommended by Hume Bricks & Pavers Pty Ltd are estimates only on measurements given, and while all care has been taken with these calculations, Hume Bricks & Pavers Pty Ltd will not be held responsible for discrepancies in required amounts.

Deliveries

- All delivery instructions and requirements must be given at time of purchase/ordering.
- Unless otherwise notified, all deliveries will require a minimum 3 days notice.
- All deliveries will be made to the Carriers best abilities, according to site conditions. If a site is deemed unsafe or inaccessible, the goods will be unloaded on the nature strip and be considered delivered.
The onus is then on the purchaser to move the product.
- Delivery times are estimates only. No responsibility will be accepted by Hume Bricks & Pavers Pty Ltd or by Carrier in regards to “late” deliveries and time lost on jobs.
- No responsibility will be accepted by Hume Bricks & Pavers Pty Ltd or by Carrier for damage to person or property if requested to enter such property.
- If delivery cannot be made due to lack of site identification or accessibility, a return/re-delivery fee will be applied as declared by Hume Bricks & Pavers Pty Ltd or Carrier.
- All traffic management requirements will be made at purchaser's expense. If traffic management arrangements have not been made and delivery cannot be made safely, a return/re-delivery fee will apply as declared by Hume Bricks & Pavers Pty Ltd or Carrier.
- All goods requested for delivery must be accepted on site otherwise a return fee will apply as declared by Hume Bricks & Pavers Pty Ltd or Carrier.
- When goods are deemed “delivered”, goods are then at purchaser's risk.

Claims

- All claims must be made within 3 days of delivery, and will then only be accepted once a representative of Hume Bricks & Pavers Pty Ltd has inspected the product and deemed it unsuitable for use.
- Once a product has been installed, it is deemed as “accepted” and no claims will be accepted.
- “2nd Grade” or “specials” are deemed “as is” and no claims will be accepted.

Cleaning

- Please refer to the “Think Brick” website for Australian Standards on cleaning brickwork.
<http://thinkbrick.blob.core.windows.net/media/1409/manual-13-clay-masonry-cleaning-manual.pdf>

Returns

- Returns will not be accepted unless prior arrangement has been made with Hume Bricks & Pavers Pty Ltd.
The customer will be liable for any transport costs involved in picking up the product and the product must be accessible and contained (palletted and wrapped).
- All house bricks delivered to a site are deemed “un-batched” and therefore cannot be returned.